

# 1. Action Log - Updated

Wembley Brent Connects 19 May 2025

	Status Key
	Not completed
	In-progress
	Completed

Connect area:	Action	Status	Assigned officer	Action Update
	<p>Resident raised the issue of Auto repair shops spilling out on to the pavement making the streets oily and greasy and not clean.</p> <p>Resident also detailed the condition of Pembroke Road and Llanover Rd needing urgent attention around its cleanliness.</p>		Neighbourhood Manager	<p>Residents are advised to contact Parking about cars parking on pavement and PCN'S will be issued where appropriate.</p> <p>I would advise residents to report street-based issues (including street cleansing, trees, highways, etc) using the following link:  <a href="https://report.brent.gov.uk">https://report.brent.gov.uk</a></p> <p>We would advise that when using Fix My Street, residents provide the exact location details of the street cleansing issue, (e.g., outside property x or between roads y and z), rather than reporting the whole street, as this will enable limited resource to be used most effectively.</p> <p>Fix My Street reports go directly to Veolia for action (without any delays) and help to build up an evidence base of issues around the borough to enable Brent to intelligently allocate cleansing resources to deal with problems quicker, and more effectively.</p> <p>When a Fix My Street report is sent on to Veolia, they will</p>

			<p>assess it to determine whether the location is below an acceptable standard and, if it is, they will allocate a team to clean it.</p> <p>What we want to avoid however, is a situation where a location doesn't need cleansing, as minimal litter is present, and scarce resource is then unnecessarily diverted when it can be better used elsewhere.</p> <p>If a section of a street is deemed to be of an unacceptable standard, a quick and effective response will be forthcoming and a team will visit the location for each report.</p> <p>There should be no expectation however that the whole street will be cleaned for each and every Fix My Street report.</p> <p>This will go directly to Veolia for action (without any delays) and will build up an evidence base of issues around the borough to enable Brent to allocate cleansing resources to deal with problems quicker, and more effectively.</p> <p>The Council operates an enforcement team to detect, investigate and where possible take enforcement action against any 'evidenced' reports of waste crime - including illegal rubbish dumping. We ask that local residents and traders remain vigilant and pass on to us any information or evidence (witnesses acts, CCTV, photos, registration numbers etc.) regarding acts of illegal rubbish dumping. As this evidence can and will be used in court it must be strong enough to enable us a) to be able to identify the offender/s and b) to be able to prove that he/she or they committed an offence. If you, your family, neighbours, friends, colleagues or other concerned residents are aware of or manage to obtain such evidence please could you ensure you pass it on to <a href="mailto:waste.enforcement@brent.gov.uk">waste.enforcement@brent.gov.uk</a></p>
--	--	--	--

Wembley	Resident raised an issue she has encountered around finding disabled parking bays not just in Wembley but across the borough. She highlighted the point that there is only one disabled bay at Wembley Park station and feels that Brent does not do anything for its disabled residents.		Healthy Streets	The Council has several schemes to help disabled residents get around the borough and maintain their independence. These include Blue Badge Parking, Disabled Parking Bays and Disabled Person's Freedom Passes and further details are available on our website - <a href="#">Travel options for those with additional needs   Brent Council</a> . In relation to specific locations for new disabled parking bays across the borough, the resident can send suggestions to <a href="mailto:healthystreets&amp;parking@brent.gov.uk">healthystreets&amp;parking@brent.gov.uk</a> and Officers will explore further.
	Resident raised the issue of vehicles performing donuts and carrying out excessive revving of their engines at the top of Harrow Rd and if enforcement of this can be explored as it causing distress and harm.		Community Safety Team	The Police lead agency to address nuisance vehicles and can take action under the Police Reform Act 2002. Section 59 of the Police and Reform Act 2002 allows an officer to seize and remove a vehicle, which he or she believes is being driven inconsiderately or carelessly and causing, or is likely to cause, alarm, distress or annoyance to members of the public. This means orders can be served on the vehicle owner, imposing a ban from certain roads or even vehicle confiscation. It is worth noting the police cannot seize a vehicle under this provision without first warning the driver that the vehicle will be seized if the driving persists.
	Resident feels that Brent council needs to do something around the overgrown hedges and bushes in Barnham Park		Parks	The hedges and shrubs are maintained every Autumn/Winter by the Grounds Maintenance Contractor.

	A registered blind resident raised the point that she finds it difficult to walk around Brent. She finds the pavements are broken and asked for a walking track in Byron Park to assist her for exercising		Parks	There is a walking track already in Barham Park and pathways are generally in good condition.
	Resident raised the issue of E-bikes being left on the pavement and causing obstructions to pedestrians. With summer approaching it is important that the bikes are docked in dedicated bays.		Healthy Streets	<p>Brent council have worked with Lime to make improvements to their bike hire scheme with consultations open around increasing parking bays with a particular focus on areas of high pedestrian activity.</p> <p>Until the new parking bays are introduced, Lime bikes will still be able to park anywhere on a pavement. However, users must follow Lime's rules, ensuring bikes do not obstruct pathways. This includes parking at the pavement's edge, leaving at least 2 metres of space, with wheels aligned to the curb.</p> <p>More information can be found on the Brent website;  <a href="https://www.brent.gov.uk/parking-roads-and-travel/travel-and-transport/cycling/ebike-hire-scheme">https://www.brent.gov.uk/parking-roads-and-travel/travel-and-transport/cycling/ebike-hire-scheme</a></p> <p>Also reporting of issues with Lime bikes can be made by emailing.  <a href="mailto:brent@li.me">brent@li.me</a> or <a href="mailto:support@li.me">support@li.me</a></p> <p>They can also be made online via the Fix my street app.</p>

	<p>Resident raised concerns with Deliveroo and Uber eats drivers on the High Road outside the McDonald's. Whilst waiting for their delivery jobs they are causing distress to people on the road by spitting on the road shouting, parking on the pavement and congregating in large groups</p>		<p>Community Safety and Neighbourhood Manager</p>	<p>This is currently discussed at the Brent Joint Action Group a multiagency panel to explore steps in addressing ASB in a location. Officers are spreading information to the delivery drivers where they can park their cycles. Series of meeting are being held with Just Eat Uber and Deliveroo exploring possibility of cooperation/coordination between them on enforcement-related issues around common flagrant offending (parking on the road) and expectations of their delivery riders. This also include driving in an anti-social manner.</p> <p>In addition, the Council and the Police also enforce on Days of action to deter this behaviour from occurring. This issue is kept for monitoring as the parking behaviour is not one, we can mitigate immediately but will continue to work with relevant stakeholders</p>